# PeakPerformance PPPK INVEST

## Withdraw Policy

Once a customer decides to request a withdrawal he shall be obligated to manually submit it from our withdrawal page via his trading account. Before applying for a withdrawal request, please make sure that your account has fully passed our compliance check. If your account is not yet compliant, please send us all the required Verification Documents as soon as possible to the following email address: compliance@ppkinvest.com your withdrawal request will then be reviewed in the matter of (7) seven business days.

If a client funds his/her trading account using multiple payment systems or multiple wallets within the same payment system, funds must be withdrawn in proportion to the amounts deposited.

The company retains the right to change the processing time for deposits and withdrawals without notifying clients in advance.

### Withdrawing funds:

#### **Credit Card:**

All funds invested by a credit card can be withdrawn via wire transfer only. All withdrawals will be send only after a full compliant check is passed and wire details information is provided. Please be advised that there is a minimum withdrawal amount of 100 USD/GBP/EUR.

#### **Profits:**

Profits will be send via wire transfer only when the amount exceeds \$150 Note: Some banks and credit card companies may take time to process payments (especially in currencies where a correspondent bank is involved in the transaction). The funds will be send to the bank account provided by the account holder.

#### **Refund Terms:**

If you are not satisfied from The Company trading platform for any reason, you have the right to apply for a refund of your remaining balance. Please note that if you have received a bonus, you will have to follow the bonus T&C. if you decide to Apply for a refund your purchase, all logins and memberships will be deactivated. Please allow up to 48 business hours for our customer support team to approach your request. Our support team will contact you to confirm your request or to ask for additional information if needed. If you have any questions or concerns we are happy to assist you through our support desk. For all the relevant information regarding our withdrawal procedures please, contact our support department at support@ppkinvest.com